

AOK INDUSTRIAL COMPANY LIMITED

PLB Series LED Parking Lot Light

5-Year Limited Warranty Agreement (Commercial & Project Use)

This Limited Warranty Agreement (“Warranty”) is issued by AOK Industrial Company Limited (“AOK”) to the original end-user purchaser (“Purchaser”) of the PLB Series LED Parking Lot Light products (“Product”). This Warranty applies only to Products installed and operated within the United States and used for commercial or industrial purposes.

1. Warranty Period

The Product is warranted for a period of five (5) years from the original date of purchase. The warranty period begins on the invoice date issued to the Purchaser.

2. Scope of Coverage

AOK warrants that the Product shall be free from defects in material and workmanship under normal installation, use, service, and maintenance. Coverage includes:

- LED Modules – Maintaining minimum L70 lumen maintenance performance.
- LED Drivers – Proper operation within rated voltage and ambient temperature limits.
- Housing & Finish – Structural integrity and resistance to corrosion under rated environmental conditions.

3. Performance Conditions

This Warranty applies only when:

- Installation complies with National Electrical Code (NEC) and local regulations.
- The Product operates within rated voltage tolerance ($\pm 10\%$) and temperature range.
- Surge protection does not exceed rated 10kV unless additional protection is installed.
- The Product is not exposed to corrosive marine or chemical environments unless specifically rated.

4. Remedies

If AOK determines that the Product is defective during the Warranty Period, AOK shall, at its sole discretion: (a) Repair the defective Product; (b) Provide replacement product or equivalent component; (c) Issue a pro-rated credit based on remaining warranty period. Labor, lift equipment, reinstallation, shipping, or field service costs are not included.

5. Warranty Claim Procedure

All claims require prior written authorization (RMA number) from AOK. Purchaser must provide: • Proof of purchase; • Model number and quantity; • Photographic or video evidence of failure; • Description of installation conditions. AOK reserves the right to inspect returned products before approving claims.

6. Exclusions

This Warranty does not cover: • Improper installation or misuse; • Unauthorized modification or repair; • Damage from lightning, power surge, vandalism, or Acts of God; • Normal lumen depreciation consistent with LED industry standards.

7. Disclaimer of Implied Warranties

THIS WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY AOK. AOK DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

8. Limitation of Liability

AOK's total liability shall not exceed the original purchase price of the Product. AOK SHALL NOT BE LIABLE FOR INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF PROFITS OR PROJECT DELAYS.

9. Governing Law

This Warranty shall be governed by the laws of the State of California, United States, without regard to conflict of law principles.

10. Non-Transferability

This Warranty applies only to the original Purchaser and is not transferable.